

## Member Feedback

So that we can monitor our members, we ask that you give us feedback about the recent service they have provided for you.

Member Name

Company Name

SchoolPhotoPRO (Standards Dept.)  
PO Box 8051  
Ongar  
Essex  
CM5 9XQ

Please tick this box if your feedback is not ENTIRELY positive.

First fold here

### About our member

Yes      No  
If 'No' please explain  
on the right

YOUR COMMENTS ABOUT OUR MEMBER  
AND THE SERVICE THEY HAVE PROVIDED

Did our member provide you with and abide by our association Code of Conduct?

Did our member work in a professional and responsible manner within your school?

Was our member courteous to children and adults at all times?

How would you rate (1 to 5) the quality of photography i.e., posing, facial expression etc

1 Very poor  
2 Poor  
3 Good

How would you rate (1 to 5) the speed of order delivery, commission payment etc.

4 Very Good  
5 Excellent

Would you be happy to recommend our member to other schools or preschools?

### About SchoolPhotoPRO®

Any other comments about SPP?

Do you think SPP raises the standard of school photography?

Would SPP members be your preferred choice of photographer in future?

School name \_\_\_\_\_ Date of shoot \_\_\_\_\_

Your name \_\_\_\_\_ Signed \_\_\_\_\_ Date \_\_\_\_\_